

Backup restore test report

Procedure: Backup and Restore Procedure

Test day: 2026-08-07

Environment: isolated restore environment, separate from production

Targets: restore time within 8 hours, data loss of at most 24 hours

Systems restored and timed:

1. Backup console: restored in 1 h 20 min against the target of 8 hours. Backup age 7 hours. Integrity check passed.
2. Secrets vault: restored in 3 h 05 min against the target of 8 hours. Backup age 12 hours. Integrity check passed.
3. Customer portal: restored in 5 h 40 min against the target of 8 hours. Backup age 10 hours. Integrity check passed.

Result: all 3 systems were restored within the target.

Signed by: Lotte van Dijk, Service Desk Lead

Day: 2026-08-08